



BUSINESS PROFILE

NetProphets Cyberworks Pvt. Ltd.
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COMPANY INFORMATION

Our Vision at NetProphets is to build a people's company that values innovation and whose brand will be recognized, globally.

We began this journey in the year 2000, and continue to add to our knowledge capabilities, our focus on people, processes and best practices. Today, NetProphets is respected in our industry as a fast growing, intelligent and people-friendly organization.

NetProphets has its offices in Noida (Delhi NCR) and staff strength of over 100 professionals, including management, engineers and creative artists.

Our business suite of products and services include:

1. Retail
2. CRM
3. Application Development & Maintenance Services
4. Ecommerce and Portal Design Services
5. Mobile application development and mobile solutions
6. Digital services : Social media marketing & monitoring
7. Print & Multimedia services
8. E-Learning – Dragonfly Education Pvt Ltd.

Our Business Suite:

1. RETAIL

In the wake of the Indian economy growing into organised sectors, the Retail Sector is poised to leap to phenomenal numbers. Associated with this growth are opportunities in every aspect of Retail, and at NetProphets our mission is to build integrated enterprise software to provide Retail Marketers a value-based solution that goes from consulting to customer intelligence.

2. CRM

Indian companies have recognised the need to manage sales process; track customer experiences and leverage current customer relationships. Our mission is to be a strategic partner to clients to architect holistic customer experience strategies and processes.

3. APPLICATION DEVELOPMENT & MAINTENANCE SERVICES

This is our mainline service and we offer business process automation software development. We write custom software and our work includes consulting, software design, programming and testing, on all platforms and all popular databases.

4. ECOMMERCE AND PORTAL DESIGN SERVICES

We have developed a proprietary Email Marketing (Dropamail™) and E-commerce solution. Combined with our Website/Portal Design and Application services, we offer a targeted, transactional and process-oriented suite of options for national and international businesses.

5. MOBILE APPLICATION DEVELOPMENT AND MOBILE SOLUTIONS

Netprophets has recognized the growth potential and market demand for applications for mobile phones in India and abroad. It also felt the need of the market for high quality applications in this market. In order to satiate the need, it has a division dedicated to developing mobile applications and solutions.

6. DIGITAL SERVICES: SOCIAL MEDIA MARKETING & MONITORING

At NetProphets we aim at developing the right digital strategies for your brand on the internet, including social media platforms. We help you connect with your target audience by creating content, campaigns & conversations. All of this attracts attention, generates online engagement for your audience.

7. PRINT & Multimedia SERVICES

NetProphets has identified multimedia to continue to be a big wave in Business Process Outsourcing, and has set up an independently branded Business Unit, called INSTANT IMPACT, In addition to this service; our studio creates Print design, exhibition design and video production for brands and services.

8. E-LEARNING – DRAGONFLY EDUCATION PVT LTD.

Netprophets has floated an independent subsidiary company, Dragonfly Education Pvt Ltd, for this purpose. Dragonfly Education is a higher education company, which is building proprietary content and e-learning products, in the engineering space.

RETAIL

The Indian organised retail industry is poised to grow multifold in a few years, and on the back of this growth are associated opportunities in every aspect of Retail. Our area of chosen opportunity is to *build custom integrated retail software from point of sale to customer intelligence*.

Proprietary Product: Backbone™

Under this vertical we will soon launch our proprietary integrated retail software package, Called BACKBONE™. Our product rollout is slated for later this year in 2008, and we expect this launch to change the contours of IT implementation in the Retail Sector.

Backbone will be a complete retail software product for small and medium enterprises with unique differentiators over current offerings.

Customers interested in an early presentation on Backbone™, may write in to Saurabh@npglobal.in

Custom Integrated Software Services

Process Consulting:

NetProphets is involved in recommending process changes, streamlining and building improved supply-chain, stock-keeping and reporting practices.

Software Development:

Design and development of custom software from Supply Chain, Inventory Management, Stock Transfer, Point of Sale modules to Reporting & Analysis and Customer Relationship Management, providing business and customer intelligence.

Software Enhancements & Maintenance:

Our involvement with customers is from the process-level up, through new developments and enhancements. We will deploy dedicated teams at NetProphets to continue to enhance and manage the core deployment.

Development Platform:

Our services unit is technical platform agnostic. We have ready expertise in both Microsoft and Java technologies and databases. However, the development is not open source but custom to clients as closed and secures enterprise-wide systems.

Client: Fabindia

Our retail practice today also boasts of one of the largest Indian retailing networks, FabIndia has engaged NetProphets, to develop and manage its entire Information Technology process across its national and international chains. Our work for the business includes Process Consulting and development and enhancement of the network's core inventory, purchase, supply chain and POS systems. Today, this relationship is in its 4th year of operation, with 100% cohesion of teams on both and a seamless management and measurement process in place.

CUSTOMER RELATIONSHIP MANAGEMENT

NetProphets offers custom-built Customer Relationship Management application solutions, as a focused vertical specializing in this space.

Solutions offered:

Clients can either commission custom development and integration of CRM solutions or franchise our Products with user and server licenses as Ready-To-Deploy solutions.

1. Lead Management Software
2. Task Management Software
3. Query Management Software
4. Email Campaign Mailing and Management Solution
5. Live Chat Application
6. Call Center Services

Lead Management

We offer clients the option of using a bespoke Lead Management product or customizing one of its own, if their business processes are unique.

Features at a glance:

1. Customer registration via all forms of customer enquiry:
 - a. Web-based, where the form is auto populated over client websites.
 - b. SMS based, where a short code enquiry is received as an alert on our system, allowing a customer service representative to call back and fill in the lead.
 - c. Call-in, where customer service representatives receive the call and fill in the lead, in person.
 - d. Walk-in, again the leads are filled in person.
2. Source of Lead recording and reporting.

Task Management

We offer clients the option of using a bespoke Lead Management product or customizing one of its own, if their business processes are unique.

Features at a glance:

1. Order processing across a variety of sales tasks:
2. Monitoring tasks across representatives.
3. Recording leads assigned to representatives
4. Performance reporting
 - a. Nos. of leads
 - b. Leads per source
 - c. Conversions by Representative/Source/Periods
 - d. Average time of conversion
 - e. And a combination of parameters allowing Management to make some informed judgments on the performance of the sales program.

Email Marketing

NetProphets' has developed a proprietary Email and Newsletter Mailing and Management System. This product is offered as both:

- a) a product that can be franchised as a hosted solution to clients or
- b) as a service where we also offer back-office support to clients for their bulk mailing programs.

In all cases, we do not offer our system for spam mail or for any other unauthorized mailing. And, our servers are white-labeled, for the world's leading email systems.

Most such systems available in the US and the UK and tend to be a bit more costly than ours, simply because our cost of managing this infrastructure is relatively lower. As such, when a client is mailing upwards of a million mails or more a month, these savings can go into tens of thousands of dollars.

You are invited to call us for an online demonstration of the system.

Features at a glance:

1. Setting Up A Campaign
2. Campaign Relay
3. Tracking And Reporting On A Campaign
4. Database And Activity Level Reporting
5. Managing Subscription Lists
6. User Management – remote administration module

Call Center services

NP provides call center support as an outsourced service to clients who wish to engage with us on a turn-key basis: from solution deployment, process management and customer calling.

Our call center is both onsite as well as offsite, and is offered on a per seat basis, for both outbound and inbound calling.

Live Helpdesk Chat services

NetProphets deploys a Chat Application, as a CRM solution for clients looking to provide online customer services over their website. As an application, the Live Chat is built on the Java platform and is offered as a hosted solution on the NP servers.

NP also backs up the Chat App. with off-site customer service agents for clients opting to outsource their back-office customer support.

Features at a glance:

- a. Customer-window and Agent Window
- b. Agent alert when a new customer enters the Chat.
- c. 3 concurrent customer windows
- d. Built-in macros for standard customer service lines
- e. Transcript save and capture and auto email to customer
- f. Advertising window for brands/services in the Customer Window
- g. Administrative features for Agents, with login and access rights.
- h. Super Administrative feature to create and manage online agents.
- i. Reporting features on the performance of each Agent, time on chat, customer feedback etc.

Key CLIENTS:

1. **BBC World, UK**

Our work with the BBCW includes Mailing and Management of their Newsletter Service. We mail out on a worldwide basis approximately 1.0 million newsletters per month. NetProphets does this through its proprietary Email Management System that our clients like BBCW has franchised.

2. **Emaar MGF, a subsidiary of the Emaar Group, Dubai**

We developed a comprehensive Lead and Query management software for the Group's real estate businesses in the country. As such this is a proprietary CRM tool that can be customized for other Real Estate brands in India.

3. **Unicon Financial Services**

We are also engaged in the deployment and maintenance of a Lead and Query Management software with Unicon. Here, the Query Management processes are more complex. Both systems are designed to map with the Company's customer processes and comprehensively manage sales leads and customer queries.

5. **Toshiba**

We manage the **sales enquiries** for the Notebook brand of Toshiba. Our service includes lead processing, profiling, followed with an online customer newsletter and support service. We also manage their **channel incentive program** in India. Our work includes Claims processing over our portal, channel relationship management through a call-center and Claims MIS/Reports.

APPLICATION DEVELOPMENT & MAINTENANCE SERVICES

Offshore and domestic technical services in Java, DotNet and PHP platforms. These services include technical consulting, custom software development, and system support and infrastructure management.

NetProphets is proud to have on its client roster leading names in both India and international regions. Presented here are a few cases, with due regard to those we may have left out.

a. BROADCAST SOLUTIONS: IPTV and MOBILE

a. IPTV integration : Smart Digivision Pvt Ltd (SDPL)

Under the brand MyWay, the company is broadcasting IPTV services to broadband households, over the BSNL and MTNL networks. Our work enables these services connecting the middleware on the web with the set-top box in the household – thereby powering up live channels, TV guide, on demand services and a host of other related services for the brand to be a preferred media service.

b. Live TV on Mobile: NP and Digivive Solutions have recently launched a Live TV platform on the MTNL phone and wireless networks. The platform allows MTNL subscribers to receive live feed of a host of TV channels on a free and pay for view basis.

b. DATAWAREHOUSING SOFTWARE

a. Reckitt Benckiser, UK

Arguably, one of the world's, if not the world's-leading media tracking and analytical software – Televident™ - is one of our big successes. The application is an Online Data Warehouse of media spends across all its Brand countries, worldwide, called Televident. The system allows RB and its agencies to Import raw data, analyse and report over 24 media functions. Televident, today tracks approximate 1.3 Billion pounds of media spends, across 40 countries, multiple product lines and 20+ RB brands (Dettol, Mortein, Veet, Vanish etc.)

b. HomeShop 18

NP develops a data warehouse solution that analyzes volumes of data that Home Shop 18, a TV Shopping channel and ecommerce brand in India has collected over the years. The analysis is combined with transactional reports allowing management to manage inventory, receive sales trends and make related business decisions.

The data warehousing system gets data from three different systems, and organizes them to produce a 3-dimensional view of the data. Cubes are created and presented to users through an effective user interface of text and graphical form. The user is provided with options of slicing and dicing the reporting measures to analyze data in various forms.

c. CUSTOM DEVELOPED APPLICATIONS

a. Airtel

Software platform developed and managed for Airtel Broadband include:

- a. Volume Tracker Application: strategic platform deployed over its entire subscriber base of 4 million users in India.
- b. Access Control System : which hosts integrated and custom developed applications for this subscriber base
- c. Googlemail: Email system integrated with Google used by the Airtel subscribers.

Our work with Airtel includes building these platforms and applications and supporting them through new integrations and maintenance of the software and databases.

b. Handheld interactive guide system for Museums: The Red BV, Europe.

A content management software framework that allows for remote management of content (videos, images and voices) into hand-held devices(PDA's) for a state-of-the-art Museum of Qatar. And an interactive application with lots of fun tools created around Walt Disney characters. These applications are designed and developed for the hand-held (PDA) device.

c. Email marketing engine : BBC World, UK

Our work with the BBCW includes Mailing and Management of their Newsletter Service. We mail out on a worldwide basis approximately 1.0 million newsletters per month. NetProphets does this through its proprietary Email Management System that our clients like BBCW has franchised.

d. Retail Point of Sale/ERP system : Backbone™

Backbone™ is Point of Sale software and Backbone™ back-office is the inventory and supply chain automation software, offered individually as well as a complete automation suite, to retailers and brands both at the enterprise and small and medium level. It's unique in its framework of development that allows for immediacy of cost savings and scalability.

d. APPLICATION PORTAL DEVELOPMENT

a. Genpact is one of the largest BPO companies in the world. We are an authorized 3rd party vendor to Genpact, and have been involved in a number of application projects; extranets; the global website and the Company's career portal.

b. Marathon, South Africa

Marathon Client Care System developed for Serenity Life and Insurance, South Africa, facilitates administration of the insurance and investment products like Funeral, Life Insurance and Unit Trust (mutual funds).

The system manages all required features associated with insurance domain like, Underwriting, Policy Administration, Claims management, Unit Trust Plans Administration etc. The other integrated modules like Scheme Administrator, Operator Setup, User Management, Product Management, Standard Information setup make the system a very feature rich and complete solution for a South African Insurance company.

c. Westchester County, USA. A pure content portal that allows the Editors of the Westchester County to update and manage the portal with user rights and roles access, over our content management system. The system also tracks user login, pages visited, and general page visits.

d. Chola Insurance, Cholamandalam MS General Insurance Company Ltd. is a Joint Venture between the USD 3 billion Murugappa Group, one of India's leading business conglomerates and Mitsui Sumitomo Insurance Company Limited.

Designed and developed by NP, the portal offers a wide range of products that include Accident, Engineering, Health, Liability and Marine, Motor, Property, Travel and Rural insurance for individuals, SME's and the corporate sector. It also features online purchase of insurance with a payment gateway secured with Verisign, supported by a Live Chat.

- e. **Toshiba India** is a 100% subsidiary of Toshiba Corporation Japan. We have been involved in design, development and maintenance of Toshiba's official India corporate portal for its business units: Laptops, LCD, and LED & Power TV.

NP also manages the company's trade channel over a B2B portal that provides purchase, sales and inventory status on the Toshiba brand of Laptops.

e. **INFRASTRUCTURE/SERVER MANAGEMENT**

Service Advantages:

- 24 x 7 support, managed by our global team in India
- Centralized management for greater transparency and advantage of consolidation.
- Greater integration of technical platforms
- Database support, backups and managed services
- Troubleshooting
- Management of global promotions/website support
- Security check for malware and viruses infection

a. **Reckitt Benckiser, UK**

- 24 servers on lease in the US and the UK Datacenter

b. **Genpact**

- 04 servers on lease in the US Datacenter
- SSL integration with web application

c. **Ranbaxy**

- 03 servers on lease in the India Datacenter
- Transition from obsolete hardware and software environment to latest hardware and software environment.

E-COMMERCE PORTAL DEVELOPMENT

a) Timtara.com

One of the 3 leading ecommerce portals in India, Timtara.com has been developed by NP, with its entire enhancement and maintenance, including hosting of services under our management.

b) Dragonflyglobal.com

A home furnishings website with a webstore. enabled using Magento as the back office and complete with a shopping cart, payment gateway and other ecommerce features.

c) DeviDoll.com

Web store offering Hi-fashion, ethical designer wear apparel for customers in the UK and European and US markets.

d) HelloWellness.in

HW is a healthcare portal whose idea is total wellness of the individual, from dietary control, following an exercise regime, to stress management. The portal hosts products which individuals can buy along with articles and specialists they can consult with.

e) Orangecross.com

A medical portal – that facilitates healthcare and provides interactive facilities/tools to patients to manage personal and family healthcare. Patients can store personal records online and provide viewing access. An online payment engine sells Healthcare plans/savings card and other branded products over the portal. Since this creation the company has changed its model to focus primarily on healthcare for schools.

f) Travel o Travel.com

An e-commerce enabled Travel portal, specializing in international hotel bookings. The portal has live inventories from 4 leading Hotel Room Wholesalers, worldwide.

MOBILE APPLICATIONS DEVELOPMENT AND MOBILE SOLUTIONS

Mobile applications have exploded onto the scene in recent years. This has been possible because of the post PC hand held devices being churned out by major players like Apple, Microsoft and Google.

Capabilities

Netprophets provides offshore and domestic technical services to develop and deploy applications on the following platforms:

- 1) iOS (iPhone and iPad)
- 2) Android
- 3) Blackberry
- 4) Symbian

We help you with

Netprophets will help you all the way from designing the application interface, formulating the UX, enhancing the feature list, rigorous testing of the application to final deployment of the application.

Our products

1) Live TV and Content on Demand

This application was created for Android, Blackberry and Symbian phones as well as the Android tablet. The application was created to enable the users to view live TV content on their hand held devices and also facilitated them to order and view on-demand content like movies and TV shows. The application was also integrated into the existing billing system for the provider.

2) Ktext

Phone messaging using SMS is used extensively by people around the world. Inherently the current SMS infrastructure and applications are not secure and can be hacked very easily. We felt a need for a private and secure sms channel in the market where people could send, receive and store sensitive information using the underlying SMS infrastructure. To solve the aforementioned problem we have come up with our own application called Ktext which uses the regular SMS infrastructure to transmit secure messages.

Write to Gaurav Arora at: gaurav.arora@npglobal.in

DIGITAL MARKETING: SOCIAL MEDIA MARKETING & MONITORING

Digital Marketing, primarily Social media has emerged as the newest and most powerful form of digital marketing channel.

Our Social media marketing expertise helps your brand to:

- Optimise your reach with search engines
- Generate more visibility and awareness in your market
- Increase visitor traffic to your website and blog, and
- Reach out to prospects, customers, influencers, and employees.

Our Approach:

At NetProphets, we start by understanding your vision, business goals and target market. We then develop a Social Media Marketing Roadmap for your company.

We map various social media tools and identify the ones that will work best for your business. Then we develop a plan for leveraging those tools. We make sure your SMM Roadmap is integrated with your other marketing activities, so you get the maximum benefit from your investment.

We help you with:

- Creating accounts and developing rich profiles in each account,
- Content planning and writing for social media,
- Accounts management on various channels,
- Recommendations to make your site more friendly to social media, and
- Traffic tracking and measuring results.

Not just Marketing- but Monitoring too!

NetProphets closely tracks and participates in the conversations across online places related to your market. We scan through all the discussions and articles and then condense this information by sending you the most promising opportunities.

You can look through the list and respond to the ones you're interested in—or just track the conversations and see what people are saying. We archive all the relevant links we find for you, so you have a useful library of information when you need it.

This lets you participate in the conversations that are taking place in your industry. You can begin dialogs with prospects, meet influencers who might refer business to you, get better known in your industry, and demonstrate your expertise—all with a minimal investment of your own time.

Industries served:

1. Ecommerce
2. Retail : Consumer Cards/Gifts and Misc retail
3. Consulting firm
4. Education services

Call us for a more detailed presentation: Write to Archana@netprophetsglobal.com

PRINT & MULTIMEDIA DESIGN SERVICES

Our Print & Multimedia Design Studio creates marketing communication materials for brands. In addition to developing brand communication, our services include digital design, exhibition design and video production.

- Development of core design concept and rendering across rich media elements
- Adaptation of design concept into support digital media
- Quick, specified turnaround projects
- Low cost option to international resources

Team:

The studio employs a full complement of creative staff, headed by a Creative Director. The Team comprises copy writers, graphic designers, flash developers and production specialists, each of whom possess the skills to respond to briefs and create output exactly as per customer specifications. Our Project Management team ensures that solutions are turned around promptly to meet even the most exacting timelines.

Capabilities:

Our talent is trained to work across Print, Video and Digital platforms.

Key Clients

- Adobe
- Airtel Broadband & Telephone
- Discovery Channel
- HCL Learning
- Hewlett Packard
- Genpact
- Mckinsey & Company
- Modcor, UAE
- Toshiba

Our Multimedia division is a specialist division called INSTANT IMPACT and you can visit our website www.instantimpact.in for a thorough overview of our portfolio and services.

Or write to Manish Basera at: manish@npglobal.in

E-LEARNING

Netprophets has floated an independent subsidiary company, Dragonfly Education Pvt Ltd, for this purpose. Dragonfly Education is an e-learning and technology company that is building proprietary content and e-learning products, in the engineering space.

Vision

This is a unique initiative in India, which is struggling with managing learnability in its colleges around the country. In keeping with the wave to teach students using modern aids and internet technologies, our work will not only be pioneering but also a tangible tool that will help both professors and students directly.

Our vision is to eventually improve the learnability of more than a million engineering students pursuing these studies in India, and then go global with our efforts and do the same with not only other emerging nations but also advanced nations struggling with out-reach and scalability of engineering education.

Our Mission

To enhance the Learnability Quotient of Engineering Institutes by improving and sustaining interest and motivation levels of students, towards their subjects. We will do this through multimedia products and services that complement the professor and the Institution, and ensure that the students are encouraged to study the subject in such a manner that retains their attitude towards learning, learn key concepts and gain practical skills in a manner that not only results in an enhanced ability to get higher marks in the internal and end of term examinations but also equip them for interviews with end user companies.

Our Products

A suite of products called MasterClass™ and MasterBoard™ will present e-learning content on engineering syllabus followed by Technical Universities, in India.

Dragonfly will be developing proprietary content that has been planned, designed and executed around our own Content Framework, called MasterClass™.

We will be looking to develop this content across 4 popular engineering streams:

- Electronic
- Electrical
- Mechanical
- Computer Sciences

Core Subjects of each stream has been divided into learnable topics for which digital, multimedia material called MasterBoards™ are being prepared.

Our MasterClasses will comprise both digital content called MasterBoards as well as textual material and web-services. These will be delivered both via in-classroom aids for College Professors as well as in College Laboratories and over CD-ROM and the Internet using latest web-based technologies.

MANAGEMENT TEAM

Amitabh Vira: Chief Executive Officer

Amitabh has an MA in Advertising Management from Michigan State University with 12 years of experience in the Indian Advertising Industry. In this period, Amitabh was involved with brand launches by Jet Airways, Pillsbury Atta, and re-launching Camay soap, among other brand strategy assignments for Johnson & Johnson, HLL, Braun and Oracle. Amitabh has also led the rediff.com office in New Delhi, being an early migrant to the internet industry. Today, his primary role is in making NetProphets a proven provider of IT and Digital solutions.

Saurabh Rajpal: Chief Technology Officer

A Post-Graduate in Computer Applications from IMT, Ghaziabad, and Saurabh is our CTO and joint-founding partner. He brings a 'third-eye' understanding of web software and use of these technologies for client applications. He is essentially a technical architect with a deep understanding of building web-based systems and applications.

Among his technical successes with clients are: consulting with Fabindia towards helping re-engineer their business processes and architecting a Retail Supply-Chain Software for the enterprise. Migrating Televident, Reckitt, UKs, Media buying software from a client-server set-up to a successful global portal; building a rich-media platform on the Portable Device for Connected Culture. Saurabh has helped build our engagements with Bharti-Airtel, Genpact, Fabindia and other businesses. Today, he has visioned our own play towards developing a SCM solution for the Retail sector and is leading the development there.

Sudhir Mittal: Chief Financial Advisor

Sudhir has over 14 years experience in project finance space. After graduating with an MBA from INSEAD, Sudhir worked for International Finance Corporation, Washington DC. During his time with IFC, he was responsible for evaluating business plans across the globe in diverse sectors. His experience includes investing in businesses in Argentina, Brazil, Mexico, S. Korea, Indonesia, Thailand, Vietnam, Cambodia, the Philippines, Vanuatu, India, Bangladesh, Sri Lanka, Nepal etc. He was also responsible for managing IFC's portfolio of close to US\$1 billion investments in South Asia.

Ramesh Malhotra, Chief Operating Officer

Ramesh has more than 20 years of varied experience in Operations, Delivery, Quality and Client management with various IT organizations. He has spearheaded various quality initiatives and has great understanding and practical implementation of industry best practices. He has worked in various capacities from General Manager to Chief Operating Officer (COO) with varied companies. His expertise in general management, operations and client management comes as a great asset. Ramesh holds an Engineering degree from REC, Jaipur



DEVELOPMENT CENTER

NetProphets is based in Delhi NCR, Noida, India. Our offices are situated over 10,000 sq. ft. of independently leased premises. The infrastructure is totally equipped with company owned computers, LAN and Broadband facilities, with a seating capacity of over 100 people.

Capabilities:

Our team comprises Technologists, Production teams, Business and Relationship managers and Project Managers. Our Technical/Programming team forms the bulk of our strength, with skills ranging from front-end integration to back-office database and development expertise across multiple languages and platforms, making us an organization capable of providing required consultancy and development IT solutions to our clients.

CONTACT:

For all Business enquiries, alliances and partnerships:

Please contact AMITABH VIRA: Mobile: 9873455554 email: amitabh@NetProphetsglobal.com

For all Technical enquiries:

Please contact SAURABH RAJPAL: Mobile: 9811988854 email: saurabh@NetProphetsglobal.com